

Diane M. Harvey, LCSW
12335 Hymeadow Drive, Suite 450
Austin, TX 78750
www.therapistmediator.com

Email and Texting Consent

HIPAA regulations and my professional code of ethics require that I keep your Protected Health Information (PHI) private and secure. While I make every effort to keep your information confidential, I need to share some potential concerns with the use of email and/or texting:

- Delivery of email/text to incorrectly typed address
- Email accounts can be "hacked", giving a third party access to email content and addresses
- Email and phone providers keep a copy of emails on their servers where it may be accessible to other people
- Texts can be misdirected to unknown others

However, texts and emails are commonly used to handle many administrative details, such as scheduling and billing.

If you are comfortable with the risks outlined, I am happy to use both texting and/or emails to handle most business matters. If you are not comfortable with these risks, I am happy to use phone calls with you for administrative issues.

Please give your preference about emailing:

I DO DO NOT consent to use email for administrative reasons.

Please give your preference about texting:

I DO DO NOT consent to use texting for administrative reasons.

This consent will expire 2 years after our last appointment. As a rule, I will not initiate texting or email contact, but you are always welcome to contact me.

Name

Date

